

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

In the Matter of:

Goodwin Post Office
Goodwin, Arkansas

Docket No. A2011-28

UNITED STATES POSTAL SERVICE NOTICE OF FILING
(August 8, 2011)

By means of Order No. 771 (July 26, 2011), the Postal Regulatory Commission docketed correspondence from a customer of the Goodwin, Arkansas Post Office, assigning PRC Docket No. A2011-28 as an appeal pursuant to 39 U.S.C. § 404(d). That Order, at page 3, set August 8, 2011 as the date by which “[t]he Postal Service shall file the administrative record regarding this appeal” or file any responsive pleading. This pleading responds to that directive.

The Postal Service is today filing the electronic version of the administrative record concerning the Final Determination to Close the Goodwin, AR Post Office and Extend Rural Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

Anthony F. Alverno
Chief Counsel, Global Business

Sonia Jain

475 L’Enfant Plaza, S.W.
Washington, D.C. 20260-1137
(202) 268-7820; Fax -5628

GOODWIN Docket: 1365158 - 72340

GOODWIN Docket: 1365158 - 72340	
Item	Document
1.	Request/approval to study for discontinuance (12/07/2010)
2.	Notice (if appropriate) to Headquarters of suspension
3.	Notice (if appropriate) to customers/district personnel of suspension
4.	Highway map with community highlighted (12/15/2010)
5.	Eviction notice (if appropriate) (12/15/2010)
6.	Building inspection report and original photos of building deficiencies (if appropriate) (12/15/2010)
7.	Post Office and community photos (12/15/2010)
8.	PS Form 150, Postmaster Workload Information (12/16/2010)
9.	Worksheet for calculating work service credit (03/14/2011)
10.	Window transaction record (01/21/2011)
11.	Record of incoming mail (01/21/2011)
12.	Record of dispatched mail (01/21/2011)
13.	Administrative postmaster/OIC comments (12/08/2010)
14.	Inspection Service/local law enforcement vandalism reports (12/15/2010)
15.	Post Office fact sheet (05/17/2011)
16.	Community fact sheet (03/14/2011)
17.	Alternate service options/cost analysis (01/31/2011)
18.	Form 4920, Post Office Fact Sheet (03/14/2011)
19.	Recommendation and Service Replacement Type (02/14/2011)
20.	Questionnaire instruction letter to postmaster/OIC (03/02/2011)
21.	Cover letter, questionnaire, and enclosures (02/17/2011)
22.	Returned customer questionnaires and Postal Service response letters (02/17/2011)
23.	Analysis of questionnaires (03/09/2011)
24.	Community meeting roster (03/02/2011)
25.	Community meeting analysis (03/02/2011)
26.	Community meeting letter (03/09/2011)
27.	Petition and Postal Service response letter (if appropriate) (03/01/2011)
28.	Congressional inquiry and Postal Service response letter (if appropriate) (03/10/2011)
29.	Proposal checklist (03/14/2011)
30.	District notification to Government Affairs (03/14/2011)

31.	Instructions to postmaster/OIC to post proposal (03/14/2011)		
32.	Invitation for comments exhibit (03/14/2011)		
33.	Proposal exhibit		
34.	Comment form exhibit (05/17/2011)		
35.	Instructions for postmaster/OIC to remove proposal (05/17/2011)		
36.	Round-date stamped proposals and invitations for comments from affected offices (05/17/2011)		
37.	Notification of taking proposal and comments under internal consideration (05/17/2011)		
38.	Customer comments and Postal Service response letters (05/17/2011)		
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()		
40.	Analysis of comments (05/17/2011)		
41.	Revised proposal (if appropriate) (05/17/2011)		
42.	Updated PS Form 4920 (if appropriate) (03/14/2011)		
43.	Certification of record (05/17/2011)		
44.	Log of Post Office discontinuance actions (05/17/2011)		

12/07/2010

DAVID CAMP
DISTRICT MANAGER
ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR01 congressional district.

Post Office Name:	GOODWIN
Zip+4 Code:	72340-9998
EAS Level:	53
Finance Number:	043519
County:	St Francis
Proposed Admin Office:	WHEATLEY PO
ADMIN Miles Away:	5.0
Near Office Name:	WHEATLEY PO
Near Miles Away:	5.0
Number of Customers:	
Post Office Box:	58
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	58

The above office became vacant when the postmaster was promoted on 02/27/2010.

Post office is in close proximity to several other offices. This office earns 1.1 hrs per day.

CHUCK HAMILTON
Manager, Post Office Operations

Approval to Study for Discontinuance:

DAVID CAMP
DISTRICT MANAGER
ARKANSAS PFC12/07/2010
DATE*cc: Area Manager, Public Affairs and Communication*



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: GOODWIN State: AR Zip Code: 72340
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR01 County: St Francis
EAS Grade: 53 Finance Number: 043519
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch Date: 12/15/2016
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171 Fax No: (650) 577-5059



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: GOODWIN State: AR Zip Code: 72340
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR01 County: St Francis
EAS Grade: 53 Finance Number: 043519
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch Date: 12/15/2010
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171 Fax No: (650) 577-5059



A service of



Post Office™ Locations

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Post Office™ Locations near 72340



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- Post Office™**
Location -
GOODWIN
75 SFC 907
GOODWIN, AR 72340-9998
(800) ASK-USPS
(800) 275-8777
(870) 581-5084
0.3 mi

Business Hours
Mon-Fri
7:30am-11:45am
Sat
8:00am-9:15am
Sun
closed

- Post Office™**
Location -
WHEATLEY
100 LITTLE ROCK ST
WHEATLEY, AR
72392-9998
(800) ASK-USPS
(800) 275-8777
(870) 457-3811
5.2 mi

Business Hours
Mon-Fri
8:30am-12:00pm
1:00pm-4:30pm
Sat
8:30am-10:00am
Sun
closed

Services
[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

- Post Office™**
Location -
WIDENER
100 THIRD ST
WIDENER, AR 72394-9998
(800) ASK-USPS
(800) 275-8777
(870) 633-5305
5.2 mi

Business Hours
Mon-Fri
7:30am-11:00am
12:30pm-4:00pm
Sat
8:00am-10:30am
Sun
closed

Services
[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

[Business Hours](#)
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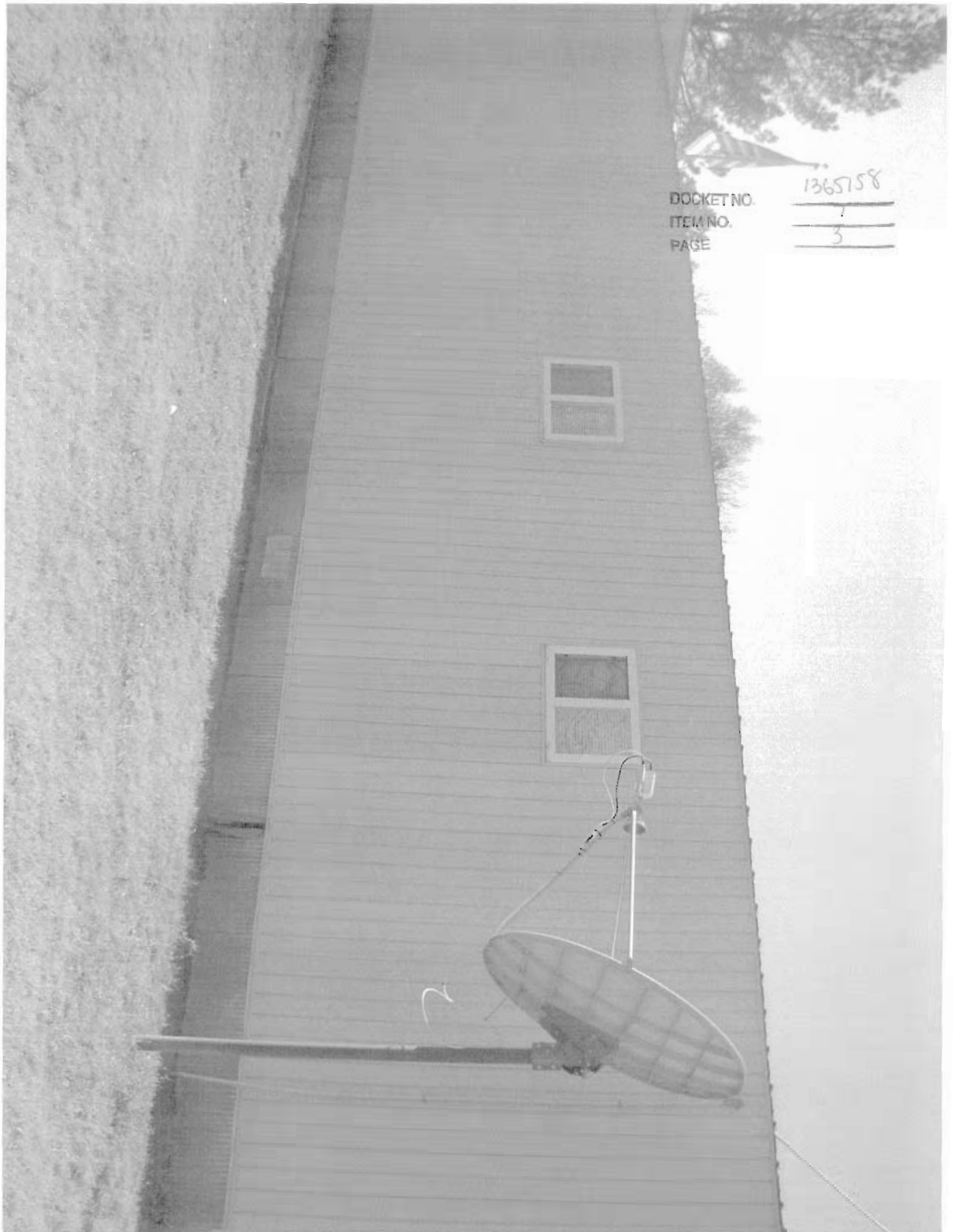
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U.S. & International Shipping

Stamps & Other Services

Extra Services

Signature Confirmation
Registered Mail
Insured Mail
Priority Mail Express



New Prices

a festive way to mail



Priority Mail Flat Rate

A simpler way to ship.

One rate to any state.



OUR PACK
SAFE TO MAIL

You could be mailing hazardous materials and not even know it.



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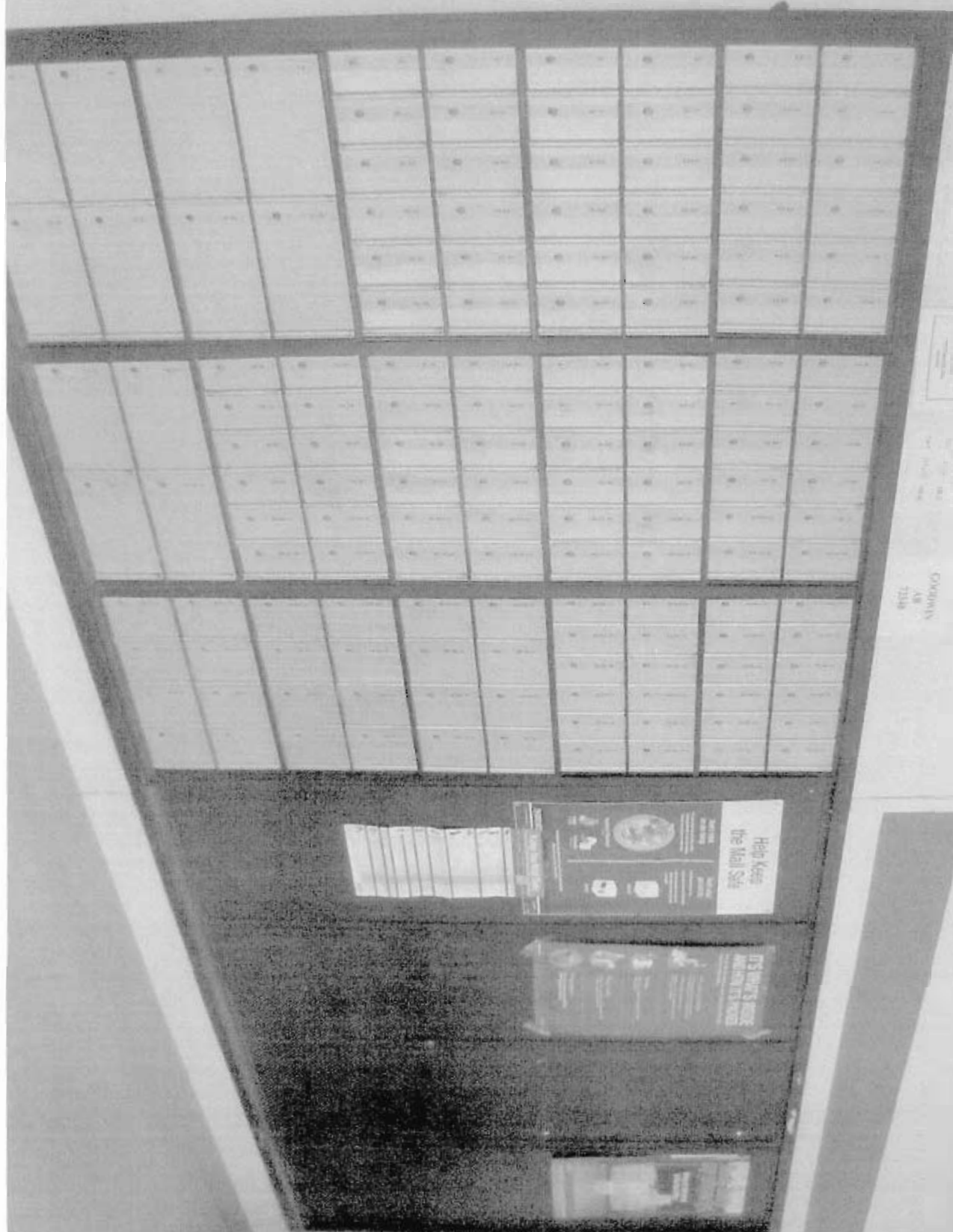
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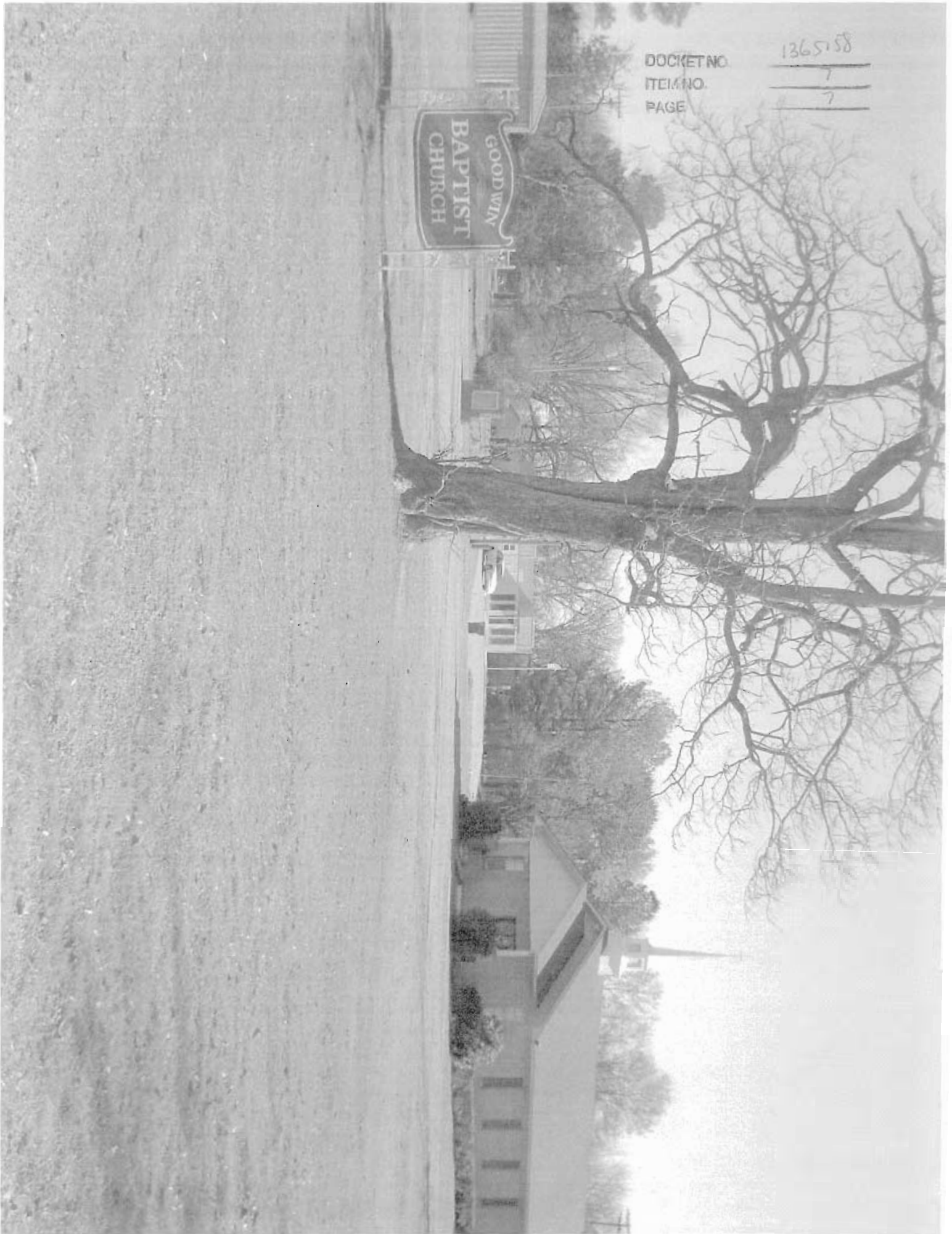
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GOODWIN
BAPTIST
CHURCH



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PS Form 150, Postmaster Workload Information

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Post Office, State & Zip Code GOODWIN, AR 72340		Postmaster's Signature KK64WD	Date 12/15/2010
District Office, State & Zip Code ARKANSAS PFC, AR 72205		District Manager's Signature KHRGFT	Date 12/16/2010
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		53
2.	Finance Number	(1-6)	043519
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	58
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PSForm 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	58	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: GOODWIN
Office Zip+4: 72340 -9998 District: ARKANSAS PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>58</u>	X 1.0	=	<u>58</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>58</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>14</u> units	=	<u>14.00</u>
Next	275 revenue units:	0.50	X	<u>0</u> units	=	<u>0.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>14.00</u>

Activity WSCs 58 + Revenue WSCs = 14.00 Base WSCs 72.00 = EAS Grade CPrevious evaluation: EAS grade 53Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JACKIE STUBITSCH

JACKIE.M.STUBITSCH@USPS.GOV

Printed Name

Signature

ARKANSAS PFC District Review Coordinator

12/16/2010

Title

Date

Window Transaction Survey

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Window Transaction Survey									
PO Name:	GOQDWIN	ZIP+4:	72340 - 9998	Completed By:	JACKIE STUBITSCH				
Survey Period:	12/1/2010	through	12/24/2010						
<p>Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record, PS Form 2007-B, Window Transaction Conversion, and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.</p>									
Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)	
Sat - 12/11	0	0	0	0	0	0	0	0	
Sun - 12/12	0	0	0	0	0	0	0	0	
Mon - 12/13	3	2	0	0	0	0	2	3	
Tue - 12/14	0	0	0	0	0	0	3	0	
Wed - 12/15	2	0	0	0	0	0	2	2	
Thu - 12/16	2	0	0	0	0	0	2	1	
Fri - 12/17	3	0	0	0	0	0	1	2	
Sat - 12/18	0	0	0	0	0	0	0	2	
Sun - 12/19	0	0	0	0	0	0	0	0	
Mon - 12/20	2	0	0	0	0	0	0	4	
Tue - 12/21	3	0	0	0	0	0	0	2	
Wed - 12/22	2	0	0	0	0	0	1	0	
Thu - 12/23	3	0	0	0	0	0	2	2	
Fri - 12/24	3	0	0	0	0	0	0	2	
TOTALS	23	2	0	0	0	0	13	20	
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.788	
Daily Average	2.0	0.2	0.0	0.0	0.0	0.0	2.6	2.6	
Average Number Daily Transactions:				6.4		Average Daily Retail Workload in Minutes:		7.4	

Survey of Incoming Mail

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Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

GOODWIN 72340 - 9998

Dates Recorded

12/11/2010 through 12/24/2010

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/11	113	30	15	13	0	2	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	85	25	15	12	0	2	0	0
Tue - 12/14	82	20	10	14	2	2	0	0
Wed - 12/15	62	38	10	11	0	2	0	0
Thu - 12/16	64	32	14	13	1	0	0	0
Fri - 12/17	52	30	10	11	1	2	0	0
Sat - 12/18	40	12	10	6	4	3	0	0
Sun - 12/19	0	0	0	0	3	0	0	0
Mon - 12/20	130	57	9	11	0	1	0	0
Tue - 12/21	52	31	7	2	2	1	0	0
Wed - 12/22	43	22	11	20	0	3	0	0
Thu - 12/23	76	30	30	15	4	3	0	0
Fri - 12/24	81	20	15	14	4	2	0	0
TOTALS	880	347	156	142	21	23	0	0
Daily Average	73.3	28.9	13.0	11.8	1.8	1.9	0.0	0.0

Signature of Person Making Count:

JACKIE STUBITSCH

Printed Name:

JACKIE.M.STUBITSCH@USPS.GOV

Date:

01/21/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

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Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 GOODWIN 72340 - 9998
Dates Recorded 12/11/2010 through 12/24/2010

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/11	2	0	0	0	0	0	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	7	0	0	0	2	0	0	0
Tue - 12/14	10	0	0	0	0	0	0	0
Wed - 12/15	8	0	0	0	0	0	0	0
Thu - 12/16	11	0	0	0	0	0	0	0
Fri - 12/17	45	0	0	0	0	0	0	0
Sat - 12/18	3	0	0	0	0	0	0	0
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	36	0	0	0	0	0	0	0
Tue - 12/21	13	0	0	0	0	0	0	0
Wed - 12/22	17	0	0	0	0	0	0	0
Thu - 12/23	14	0	0	0	0	0	0	0
Fri - 12/24	7	0	0	0	0	0	0	0
TOTALS	173	0	0	0	21	0	0	0
Daily Average	14.4	0.0	0.0	0.0	1.8	0.0	0.0	0.0

Signature of Person Making Count:

JACKIE STUBITSCH

Printed Name:

JACKIE.M.STUBITSCH@USPS.GOV

Date:

01/21/11

12/08/2010

OIC/POSTMASTER

SUBJECT: GOODWIN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the GOODWIN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the GOODWIN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 12/22/2010. This information will be entered into the official record for public viewing.

Post Office Box	<u>58</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>58</u>

If you have any comments on alternate means of providing services to the GOODWIN customers, please provide them below:

no comments provided

JACKIE STUBITSCH
Post Office Review Coordinator

Comments:

This post office has 2 offices within 5.2 miles, 1 within 7 miles and 1 within 9.6 miles

cc: Official Record

12/15/2010

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the GOODWIN Post Office, 72340 - 9998, located in St Francis County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH
Post Office Review Coordinator
ARKANSAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

No recent records of theft or vandalism

cc: Official Record



12/15/2010

Bobby May, Sheriff
PO Box 1817
Forrest City, AR 72336-1817

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the GOODWIN Post Office, 72340 - 9998, located in St Francis County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

JACKIE STUBITSCH
Post Office Review Coordinator
ARKANSAS PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: _____

Comments/Findings:

No recent records of theft or vandalism
Captian L. Ramsey

cc: Official Record

Post Office Survey Sheet

Docket: 1365158
Page Nbr: 15

Post Office Survey Sheet

Post Office Name GOODWIN ZIP+4 72340-9998
Congressional District AR01 Date 01/31/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
none

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? 11/30/2016 no

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
n/a

5. List potential CPO sites.
n/a

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
the postmaster position is vacant. No clerks, no carriers and a PMR. PMR position will be eliminated

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
The mail is received at the office at 6:40 am, and is dispatched at 1730 pm by the HCR out of Memphis. No collection box, po box customers will go to Wheatley.

How Post Office boxes are installed?	<u>144</u>
How Post Office boxes are used?	<u>58</u>
What are the window service hours?	<u>07:30 - 11:45 M-F</u>
	<u>08:00 - 09:15 S</u>
What are the lobby hours?	<u>24 hrs M-F</u>
	<u>24 hrs S</u>

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
none reported

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? none
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. n/a
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? there are not any handicapped individuals that I am aware of other than the physical and mental impairments that come with aging patrons and the patrons that are illiterate
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? 0</p> <p>b. Will this change result in the route being overburned? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route?</p> <p>c. How many boxes and miles will be added to the route? 0, box 0 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 0</p> <p>e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? 0</p> <p>f. At what time of the day does the carrier begin delivery to the community?</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Community Survey Sheet

Docket: 1365158

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Community Survey Sheet

Post Office Name	<u>GOODWIN</u>	ZIP+4	<u>72340-9998</u>
Congressional District	<u>AR01</u>	Date	<u>01/31/2011</u>

1. Incorporated? ☐ Yes ☒ No
 Local government provided by: _____
 Police protection provided by: St Francis County Sheriffs Office
 Fire protection provided by: Palestine& Wheatley Volunteer Fire Depts
 School location: no school
2. What population growth is expected? (Please document your source)
Post Office Name: Goodwin, AR ZIP Code: 72340 Total Population: Total Households: 2010 111 2010 34 2015 102 2015 31
Projected Annual Household Growth Rate: -1.83% Facility Planning 2010 Dataset
3. What residential, commercial, or business growth is expected? (Please document your source)
unable to find any info on Goodwin, AR. The town has no local government
4. History. (Are there any special historical events related to the community?)
 Are there any special community events to consider?
 Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
 Check with the field real estate office when verification is needed.)
Goodwin is the site of one of the first major air disasters, resulting in the greatest death toll in the history of US commercial aviation as of 01/14/1936, 17 passengers and crew
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
consists of mainly farmers, retirees, and commuters
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center).
 Do employees of the office offer assistance to senior citizens and handicapped?
 What provisions can be made for these services if the Post Office is discontinued?
community bulletin board, government forms distribution center, such as Social Security, help with the senior citizens, and other customers unable to perform tasks such as, understanding utility bills, insurance forms, Medicare, phone, gas, etc....helping customers fill out Money Orders, adding phone minutes, helping the illiterate read correspondence, finding local, state, and federal government office's phone numbers

Highway Contract Route Cost Analysis Form

Docket: 1365158

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Highway Contract Route Estimated Cost for Alternative Service

Office Name: GOODWIN

Office Zip+4: 72340 -9998 District: ARKANSAS PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1365158
Page Nbr: 17a

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: GOODWIN
Office Zip+4: 72340 -9998 District: ARKANSAS PFC

1. Enter the number of additional boxes to be added to the rural route

0

2. Enter the number of additional miles to be added to the route

0.00

Total (additional boxes x volume factor) 0.00

3. Enter the number of additional boxes to be added to the rural route

0

Centralized boxes

0.00

x 1.00 Min

0.00

Regular L route boxes

0.00

x 1.32 Min

0.00

Regular Non-L route boxes

0.00

x 2.00 Min

0.00

Total additional box allowance 0.00

4. Enter the number of additional daily miles to be added to the rural route

0.00

x 12 Mileage
Standard

0.00

Total additional minutes per week
(miles carried to two decimal places) 0.00

5. Total additional annual minutes
(additional minutes per week year)

0.00

x 52 Weeks

0.00

6. Total additional annual hours
(additional annual minutes/
60 minutes per hour)

0.00

/ 60 Minutes

0.00

7. Enter the rural cost per hour (see
national payroll summary report – rural
carrier, consolidated)

0.00

Total Annual Cost (additional annual hours x rural cost per hour) 0.00

8. Enter lock pouch allowance (if applicable)

0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 01/31/2011																																								
2. Post Office Name GOODWIN		3. State and ZIP + 4 Code AR, 72340-9998																																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service ARKANSAS PFC	6. County St Francis	7. Congressional District AR01																																									
8. Reason for Proposal to Discontinue Post office is in close proximity to several other offices.		9. PO Emergency Suspension (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p style="text-align: center;">11. Staffing</p> <p>a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date was promoted Occupied 02/27/2010</p> <p>b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career</p> <p>c. Current PM POSITION Level (150)EAS-53 Downgraded from EAS-53</p> <p>d. No of Clerks-0 No of Career-0 No of Non-Career-0</p> <p>e. No of Others-0 No of Career-0 No of Non-Career-0</p> </div> <div style="width: 48%;"> <p style="text-align: center;">12. Hours of Service</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>a. Time M-F 07:30 - 11:45</td> <td>Sat 08:00 - 09:15</td> <td>Total Window Hours Per Week</td> </tr> <tr> <td>a. Lobby Time M-F 24 hrs</td> <td>Sat 24 hrs</td> <td>0.00</td> </tr> </table> </div> </div>					a. Time M-F 07:30 - 11:45	Sat 08:00 - 09:15	Total Window Hours Per Week	a. Lobby Time M-F 24 hrs	Sat 24 hrs	0.00																																		
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<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p style="text-align: center;">13. Number of Customers Served</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td>0</td></tr> <tr><td>b. P.O. Box</td><td>58</td></tr> <tr><td>c. City Delivery</td><td>0</td></tr> <tr><td>d. Rural Delivery</td><td>0</td></tr> <tr><td>e. Highway Contract Route Box</td><td>0</td></tr> <tr><td>f. Total</td><td>58</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td>0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td>6.40</td></tr> </table> </div> <div style="width: 48%;"> <p style="text-align: center;">14. Daily Volume (Pieces)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>7</td><td>1</td></tr> <tr><td>b. Newspaper</td><td>2</td><td>0</td></tr> <tr><td>c. Parcel</td><td>0</td><td>0</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>9</td><td>1</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table> </div> </div>					a. General Delivery	0	b. P.O. Box	58	c. City Delivery	0	d. Rural Delivery	0	e. Highway Contract Route Box	0	f. Total	58	g. No. Receiving Duplicate Service	0	h. Average No. Daily Transactions	6.40	Types of Mail	Received	Dispatched	a. First-Class	7	1	b. Newspaper	2	0	c. Parcel	0	0	d. Other	0	0	e. Total	9	1	f. No. of Postage Meters		0	g. No. of Permits		0
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f. No. of Postage Meters		0																																										
g. No. of Permits		0																																										

a. FY
2008
2009
2010

Finances		Receipts \$ 5,998 \$ 5,480 \$ 3,991	b. EAS Stop 1 PM Basic Salary (no Cola) \$ 31659	c. PM Fringe Benefits (33.5% of b.) \$10,809
16a. Quarters				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 11/30/2015 Annual Lease \$ 1000				
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
16b. Explain: n/a				
17. Schools, Churches and Organization in Service Area none		18. Administrative/Emanating Office (Proposed)		
No. 0		Name: WHEATLEY PO EAS Level 13 Miles Away 5.0 Window Service Hours: M-F 8:00 - 4:30 SAT 8:00 - 10:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 340		
18. Businesses in Service Area: none		19. Nearest Post Office (if different from above)		
No. 0		Name: WHEATLEY PO EAS Level 13 Miles Away 5.0 Window Service Hours: M-F 8:00 - 4:30 SAT 8:00 - 10:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 340		
21. Prepared by				
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171
PO Discontinuance Coordinator Name JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171		Location LITTLE ROCK, AR



A. Office

Name: GOODWIN State: AR Zip Code: 72340
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR01 County: St Francis
EAS Grade: 53 Finance Number: 043519
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19

Prepared by: Jackie Stubitsch Date: 03/09/2011
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171 Fax No: (650) 577-5059

03/02/11

OIC/POSTMASTER

SUBJECT: GOODWIN Post Office

Enclosed are questionnaires addressed to customers of the GOODWIN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/18/11 for further review.

Jackie Stubitsch
Post Office Review Coordinator
Enclosures



02/17/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the GOODWIN Post Office was promoted on 02/27/2010. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 6.40 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at GOODWIN may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the WHEATLEY PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the WHEATLEY PO, located 5.0 miles away. Hours of service at this office are 8:00 - 4:30, Monday through Friday, and 8:00 - 10:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/01/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on 03/01/2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

CHUCK HAMILTON
Manager, Post Office Operations
420 Natural Resources Dr
Little Rock, AR, 72205-4100

Enclosures:

Questionnaire and return envelope
Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
|--------------------------------|------------------------------|-----------------------------|

- | | | |
|----------|------------------------------|-----------------------------|
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
|----------|------------------------------|-----------------------------|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

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3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GOODWIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the GOODWIN Post Office should be pursued, a formal proposal will be posted in the GOODWIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

Chuck Hamilton
Manager, Post Office Operations
420 Natural Resources Dr
Little Rock, AR, 72205-4100

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the GOODWIN Post Office on 02/17/2011. Additionally, during the survey period, questionnaires were available at the GOODWIN Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	58
Favorable to proposal	1
Unfavorable to proposal	15
Expressing no opinion	3
Total questionnaires received	19

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern (UnFavorable):
Customers felt the cost of postage was increasing while service was decreasing

Response:

You expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

3. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

27 total
13 postal employees

Goodwin AR 72340 Public Meeting

12

Tuesday, March 1, 2011; 5:30 pm

NAME	ADDRESS
Loretta Sigears	P.O. Box 96 Goodwin, Ar. 72340
Betty Denmark	P.O. Box 117 Monroe 72108
Ray / Sue	10146 Hwy 70 72021
Laurence Hink	P.O. 62 Goodwin 72340
Sheree Peeble	PO Box 1 Patterson 72123
Joan Hodges	Po Box 1 Vandalia 72387
Hannie Hicks	P.O. Box 64 Goodwin, Ar. 72340
Brandi LMC ^{Hicks} Authier	P.O. Box 68 Goodwin ARK 72340
Dolly Armstrong	P.O. Box 97 Goodwin Ark 72340
^{Marilyn Caulton} Gerald Caulton	P.O. Box 56 Goodwin Ar 72340
Kathryn Fowler	P.O. Box 50 Goodwin, Ar. 72340

Goodwin AR 72340 Public Meeting

15

Tuesday, March 1, 2011; 5:30 pm

NAME	ADDRESS
E Jones Mary PM	Wheatley P.O. Wheatley AR 72392
Leonard Gehring	(AVX OFFICE) WHEATLEY RURAL CARRIER
Kenneth Smith	Goodwin P.O. Box 148
Theresa Smith	Goodwin Ark P.O. Box 148 72340
Judy Floyd	Goodwin, AR P.O. Box 91 72368
Vickie Daniel	P.O. Box 233 Wheatley, AR 72074
Randy Jones	Box 129 Goodwin AR 72340
Wilma Jones	P.O. 81 Goodwin AR 72340
Wendell Jones	P.O. 81 Goodwin Ark. 72340
Sharon King	Wheatley P.O. Wheatley, AR 72392
John D. Byrd	4273 Hwy 259N Palestine AR 71372
Doris Coft	Conway AR 72034
Quita Kunt	P.O. Box 121 Patterson AR 72123
Nadene Jones	P.O. Box 129 Goodwin AR 72340
Stanley Jones	P.O. Box 129 Goodwin AR 72340

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customer expressed a concern about irregular hours that the rural route serves the community
Response:
You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 5.0 miles away.
2. Concern (UnFavorable):
Customers expressed concern about having to erect a rural mailbox
Response:
You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5.0 miles away.
3. Concern (UnFavorable):
Customers felt the route should emanate from Palestine because that office is closer
Response:
You expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although ?? is closer for some customers, is closer for others.
4. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance
Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
5. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

03/09/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at on 03/01/2011 from to to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

Chuck Hamilton
Manager, Post Office Operations

DOCKET NO.
ITEM NO.
PAGE

1365158

27

A

DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
UNITED STATES POSTAL SERVICE

We, the citizens and customers of the Goodwin Post Office in Goodwin, AR hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status--a United States post office. In months past it has not been operated by a postmaster on a regular basis. This post office has had only two postmasters since 2004. The last two postmasters did not stay at the post office, but went on several details to other offices thus causing a fall in revenue. One of the OIC's that was appointed couldn't even work the scale to mail packages and many complaints were made until she was removed.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail and money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely
Customers of the Goodwin Post Office

2-23-2011

Basie M. Hicks

P.O. Box 175

Goodwin, Ar 72340

2-23-2011

Hereta Sigars

P.O. Box 96

Goodwin, Ar. 72340

Smith

2-23-2011

Lawrence Hicks

P.O. Box 62 Goodwin AR 72340

Ar. 72340

Goodwin

Ar 72340

John Sigars

Goodwin, Ar.

72340

Goodwin, Ar.

Goodwin, Ar.

Goodwin, Ar.

Goodwin, Ar.

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Goodwin, Ar 72340

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Goodwin, Ar.

Goodwin, Ar.

Goodwin, Ar.

Goodwin, Ar.

Goodwin, Ar.

Goodwin Baptist Church

P.O. Box 63

Goodwin, Ar 72340

Nadine Jones
Haley Jones
Randy Jones
Anthony Jones
Sophia Jones
Ray Mitchell
Racer's AG service
Keith Jones
Wendell Jones
Wilma Jones
J & J Farms

P.O. Box 129 Goodwin Ar 2-24-20
P.O. Box 129 Goodwin Ar 2-24-20
P.O. Box 129 Goodwin 2-24-20
P.O. Box 157 Goodwin 2-24-20

P.O. Box 85 Goodwin 2/24/2011
P.O. Box 7 Goodwin 2-24-20

P.O. Box 9 Goodwin 2-24-20
P.O. Box 81 Goodwin 2/26/2011

P.O. Box 81 Goodwin 2/26/2011
P.O. Box 81 Goodwin 2-26-2011

P.O. Box 81 Goodwin 2-26-2011
P.O. Box 81 Goodwin 2-26-2011

P.O. Box 110 Goodwin 2-26-2011
P.O. Box 110 Goodwin 2-26-2011

P.O. Box 118 Goodwin 2-26-2011
P.O. Box 33 Goodwin 2-26-2011
P.O. Box 129 Goodwin 2-24-2011

P.O. Box 50 Goodwin, Ar 72340 -3-1-2011

By Mitchell
Fred Holak
Mallie Holak
Nadine Jones
Kathryn Loecker



DOCKET NO. 1365158
ITEM NO. 28
PAGE 1

March 17, 2011

Honorable Rick Crawford
Congressman of the United States
2400 Highland Dr Ste 300
Jonesboro AR 72401-6229

Dear Congressman Crawford,

This is in response to the inquiry on behalf of your constituent, Lawrence Hicks, regarding the Discontinuance Study on the Goodwin Post Office. I emphasize study; no final decision has been made at this time.

Because of the drastic decline in mail volume, the U.S. Postal Service must take action to reduce the size of its retail and delivery network. By consolidating, streamlining and adjusting our operations, we become a more efficient organization. We regularly review and evaluate our office operations in a continuing effort to better meet customers' retail needs, improve productivity and cut costs.

As you are aware, the Postal Service receives no taxpayer funds to support our operations. All funds to support operations are received from postage sold and retail services purchased. This is why it is so important for the Postal Service to explore ways to maintain good delivery service and improve our operational efficiency.

A facility closure would require all retail and delivery (if applicable) services to be moved to the nearest location with adequate space to fulfill our customers' needs. Insuring consistent and reliable service can be provided by the gaining facility is one of the key aspects of the study. Floor space, post office box unit availability, employee and customer parking are also factors taken into consideration.

In accordance with the study guidelines, questionnaires were mailed to each resident receiving mail delivery from Goodwin to provide their feedback on the proposed change. Also, a community meeting was held on March 1, 2011, so residents had the opportunity to speak directly with postal officials to answer questions and receive information about postal services.

Again, I emphasize no decisions have been made at this time. The Postal Service will follow established public notification processes if changes are proposed.

If I can assist you further, please contact me at phone number (501) 228-4280.

Sincerely,

Cary Chism
Manager, Consumer Affairs & Claims

Proposal Checklist

Section I

☒

✓

✓

100

✓

✓

✓

✓

Section II

✓

✓

$$\frac{V}{V}$$

Responsiveness to Community Postal Needs

Is reason for discontinuance justified and documented in the record?

Reason for vacancy and information on postmaster/QIC

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Decline in service workload/reduction in EAS level, if appropriate.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs

Effect on the Community

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office a shelter for a bus stop?

Were government forms available at the Post Office?

What is the historical value of the office?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows

Postmaster salary (EAS-____, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	14391
\$	4821
\$	1080
\$	20292
-	0
\$	20292

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By

Investigative Coordinator

Date

Reviewed and Certified By

District PO Review Coordinator

Date

5-17-11

5-17-11



03/14/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the GOODWIN Post Office
Docket No. 1365158

This is to advise you that on 03/14/2011, I will post for public comment a proposal to close the GOODWIN Post Office in St Francis, Congressional District No. AR01.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

DAVID CAMP
District Manager
ARKANSAS PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



03/14/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
GOODWIN Proposal
Docket No. 1365158 - 72340

Please post the enclosed proposal to close the GOODWIN Post Office in the lobby. The proposal must be posted in a prominent place from 03/14/2011 through close of business on 05/15/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

JACKIE STUBITSCH
Post Office Review Coordinator
ARKANSAS PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 03/14/2011

Date of Removal: 05/15/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE GOODWIN, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Goodwin Post Office

The Postal Service is considering the close of the Goodwin Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/14/2011 through 05/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

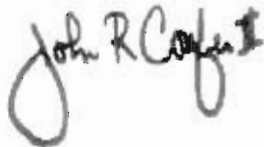
Copies of the proposal and optional comment forms are available upon request at the Goodwin Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.



JOHN CONFER
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100



UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to CLOS

the GOODWIN Post Office

and Establish Rural Route Service Service



To the customers of the GOODWIN Post Office:

The Postal Service is considering the close of the GOODWIN Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/14/2011 through 05/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the GOODWIN PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH
420 NATURAL RESOURCES DR.
LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

Sincerely,

CHUCK HAMILTON
CHUCK HAMILTON
420 NATURAL RESOURCES DR.
LITTLE ROCK, AR 72205-4100



Date of Posting: 03/15/2011

Posting Round Date:

USPS

Date of Removal: 05/16/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE GOODWIN, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365158 - 72340

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Goodwin, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wheatley Post Office, located five miles away.

The postmaster position became vacant when the postmaster was promoted on February 27, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Post office is in close proximity to several other offices. This office earns 1.1 hrs per day.

The Goodwin Post Office, an EAS-53 level, provides service from 07:30 to 11:45 Monday - Friday, 08:00 to 09:15 on Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 58 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,998 (15 revenue units) in FY 2008, \$5,480 (14 revenue units) in FY 2009, and \$3,991 (10 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 01, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 27 customer(s) attended the meeting.

On February 17, 2011, 58 questionnaires were distributed to delivery customers of the Goodwin Post Office. Questionnaires were also available over the counter for retail customers at the Goodwin Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 15 unfavorable, and 3 expressed no opinion.

One congressional inquiry was received on March 10, 2011.

A petition supporting the retention of the Goodwin Post Office was received on March 01, 2011, with 37 signatures. If this proposal is implemented, delivery and retail services will be provided by the Wheatley Post Office, an EAS-13 level office. Window service hours at the Wheatley Post Office are from 8:00 - 4:30, Monday through Friday, and 8:00 - 10:00 on Saturday. There are 340 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|---|---|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customers expressed concern for loss of community identity</p> <p>The customer expressed a concern about the loss of the Communities identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.</p> |
| <p>2. Concern:</p> <p>Response:</p> | <p>Customers felt the cost of postage was increasing while service was decreasing</p> <p>The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.</p> |
| <p>3. Concern:</p> <p>Response:</p> | <p>You were concerned about having to travel to another post office for service</p> <p>The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.</p> |

4. **Concern:**

Customer expressed a concern about irregular hours that the rural route serves the community

Response:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.

5. **Concern:**

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.

6. **Concern:**

Customers felt the route should emanate from Palestine because that office is closer

Response:

The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although ?? is closer for some customers, is closer for others.

7. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

8. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Goodwin is an unincorporated community located in St Francis County. The community is administered politically by St Francis County. Police protection is provided by the St Francis County Sheriffs Office. Fire protection is provided by the Palestine & Wheatley Volunteer Fire Depts. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Goodwin Post Office will be available at the Wheatley Post Office. Government forms normally provided by the Post Office will also be available at the Wheatley Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on February 27, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 20,292 with a breakdown as follows

Postmaster Salary (EAS-53, No COLA)	\$ 14,391
Fringe Benefits @ 33.5%	\$ 4,821
Annual Lease Costs	<u>+ \$ 1,080</u>
Total Annual Costs	\$ 20,292
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 20,292</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Goodwin, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wheatley Post Office, located five miles away.

The postmaster was promoted on February 27, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Goodwin Post Office provided delivery and retail service to 58 PO Box customers and no delivery route customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

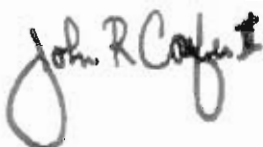
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$20,292 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Goodwin Post Office and Wheatley Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JOHN CONFER
Manager, Post Office Operations

03/14/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GOODWIN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



05/17/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/15/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JACKIE STUBITSCH
Post Office Review Coordinator
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100



A. Office

Name:	GOODWIN	State:	AR	Zip Code:	72340
Area:	SOUTHWEST	District:	ARKANSAS PFC		
Congressional District:	AR01	County:	St Francis		
EAS Grade:	53	Finance Number:	043519		
Post Office:	<input checked="" type="checkbox"/>	Classified Station:	<input type="checkbox"/>	Classified Branch:	<input type="checkbox"/> CPO: <input type="checkbox"/>

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by:	Jackie Stubitsch	Date:	05/17/2011
Title:	ARKANSAS PFC Post Office Review Coordinator		
Tele No.:	(501) 228-4171	Fax No.:	(501) 577-5059

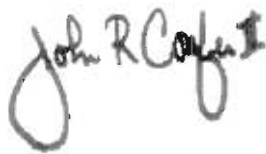
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 05/17/2011

Postal Customers of the Goodwin Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Goodwin Post Office, which was posted 03/14/2011 through 05/15/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Goodwin Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink that reads "John R. Confer". The signature is stylized with a large, looping "J" and a cursive "Confer".

JOHN CONFER
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100



05/17/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the GOODWIN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

A handwritten signature in black ink that reads "John R. Coffey II". The signature is written in a cursive style with a large, looped "J" and "C".

Manager, Post Office Operations
420 Natural Resources Dr
Little Rock, AR, 72205-4100



A. Office

Name: GOODWIN State: AR Zip Code: 72340
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR01 County: St Francis
EAS Grade: 53 Finance Number: 043519
Post Office: ☒ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jackie Stubitsch Date: 05/17/2011
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171 Fax No: (650) 577-5059

Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	0
Favorable comments	0
Unfavorable comments	0
No opinion expressed	0
Total comments returned	0

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion)
no concerns received
Response

Nonpostal Concerns

The following nonpostal concerns were expressed

Date of Posting: 03/14/2011

Posting Round Date.

Date of Removal: 05/15/2011

Removal Round Date.

PROPOSAL TO CLOSE
THE GOODWIN, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365158 - 72340

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Goodwin, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wheatley Post Office, located five miles away.

The postmaster position became vacant when the postmaster was promoted on February 27, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Post office is in close proximity to several other offices. This office earns 1.1 hrs per day.

The Goodwin Post Office, an EAS-53 level, provides service from 07:30 to 11:45 Monday - Friday, 08:00 to 09:15 on Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 58 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,998 (16 revenue units) in FY 2008; \$5,480 (14 revenue units) in FY 2009; and \$3,991 (10 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 01, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 27 customer(s) attended the meeting.

On February 17, 2011, 58 questionnaires were distributed to delivery customers of the Goodwin Post Office. Questionnaires were also available over the counter for retail customers at the Goodwin Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 15 unfavorable, and 3 expressed no opinion.

One congressional inquiry was received on March 10, 2011.

A petition supporting the retention of the Goodwin Post Office was received on March 01, 2011, with 37 signatures. If this proposal is implemented, delivery and retail services will be provided by the Wheatley Post Office, an EAS-13 level office. Window service hours at the Wheatley Post Office are from 8:00 - 4:30, Monday through Friday, and 8:00 - 10:00 on Saturday. There are 340 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|---|---|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customers expressed concern for loss of community identity</p> <p>The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.</p> |
| <p>2. Concern:</p> <p>Response:</p> | <p>Customers felt the cost of postage was increasing while service was decreasing</p> <p>The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.</p> |
| <p>3. Concern:</p> <p>Response:</p> | <p>You were concerned about having to travel to another post office for service</p> <p>The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.</p> |

- | | | |
|----|------------------|--|
| 4. | Concern: | no concerns received |
| | Response: | |
| 5. | Concern: | Customer expressed a concern about irregular hours that the rural route serves the community |
| | Response: | The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away. |
| 6. | Concern: | Customers expressed concern about having to erect a rural mailbox |
| | Response: | The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away. |
| 7. | Concern: | Customers felt the route should emanate from Palestine because that office is closer |
| | Response: | The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although ?? is closer for some customers, is closer for others. |
| 8. | Concern: | Customers questioned the economic savings of the proposed discontinuance |
| | Response: | The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings. |
| 9. | Concern: | Customers were concerned about having to travel to another post office for service |
| | Response: | The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. |

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Goodwin is an unincorporated community located in St Francis County. The community is administered politically by St Francis County. Police protection is provided by the St Francis County Sheriffs Office. Fire protection is provided by the Palestine & Wheatley Volunteer Fire Depts. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Goodwin Post Office will be available at the Wheatley Post Office. Government forms normally provided by the Post Office will also be available at the Wheatley Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on February 27, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 20,292 with a breakdown as follows.

Postmaster Salary (EAS-53, No COLA)	\$ 14,391
Fringe Benefits @ 33.5%	\$ 4,821
Annual Lease Costs	<u>+ \$ 1,080</u>
Total Annual Costs	\$ 20,292
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 20,292</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Goodwin, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wheatley Post Office, located five miles away.

The postmaster was promoted on February 27, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Goodwin Post Office provided delivery and retail service to 58 PO Box customers and no delivery route customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

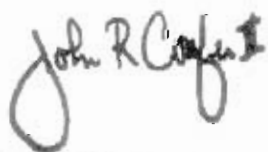
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$20,292 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Goodwin Post Office and Wheatley Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JOHN CONFER
Manager, Post Office Operations

03/14/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 03/14/2011																								
2. Post Office Name GOODWIN		3. State and ZIP + 4 Code AR 72340-9598																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County St Francis	7. Congressional District AR01																									
8. Reason for Proposal to Discontinue Post office is in close proximity to several other offices. This office averages 1.1 hrs per day.		9. PO Emergency Suspend/Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 02/27/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level: Downgraded from EAS-53 d. No of Clerks-0 No of Career-0 No of Non-Career-0 e. No of Others-0 No of Career-0 No of Non-Career-0		a. Time M-F: 07:30 to 11:45 Sat: 08:00 - 09:15 Total Window Hours Per Week: b. Lobby Time M-F: 24 hrs Sat: 24 hrs 22:50 c. No. of Permits: 0																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery: 0 b. P.O. Box: 58 c. City Delivery: 0 d. Rural Delivery: 0 e. Highway Contract Route Box: 0 f. Total: 58 g. No. Receiving Duplicate Service: 0 h. Average No. Daily Transactions: 0.40		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>102</td> <td>14</td> </tr> <tr> <td>b. Newspaper</td> <td>24</td> <td>0</td> </tr> <tr> <td>c. Parcel</td> <td>3</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>129</td> <td>14</td> </tr> <tr> <td>f. No. of Postage Motors</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	102	14	b. Newspaper	24	0	c. Parcel	3	0	d. Other	0	0	e. Total	129	14	f. No. of Postage Motors		0	g. No. of Permits		0
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g. No. of Permits		0																										
Finances: a. FY 2008 2009 2010		Receipts \$ 5,996 \$ 5,480 \$ 3,991	b. EAS Step 1 PM Basic Salary (no Cola) \$ 14,361	c. PM Fringe Benefits (33.5% of b.) \$4,621																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (Lease Expiration Date: 11/30/2010) Annual Lease \$ 1080 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain n/a																												
17. Schools, Churches and Organization in Service Area none No. 0		19. Administrative/Emanating Office (Proposed) Name: WHEATLEY PO EAS Level: 13 Miles Away: 5.0 Window Service Hours: M-F 8:00 - 4:30 SAT 8:00 - 10:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 340																										
18. Businesses in Service Area none No. 0		20. Nearest Post Office (if different from above) Name: WHEATLEY PO EAS Level: 13 Miles Away: 5.0 Window Service Hours: M-F 8:00 - 4:30 SAT 8:00 - 10:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 340																										
21. Prepared by																												
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171																								
PO Discontinuation Coordinator Name JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171		Location LITTLE ROCK, AR																								



05/17/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
GOODWIN
Docket Number 1365158 - 72340

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, reading "David Camp", written over a horizontal line.

DAVID CAMP
District Manager

Docket: 1365158-72340
 Item No: 44
 Page No: 1

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: GOODWIN, AR, 72340-9998
 EAS Level: 53
 District: ARKANSAS PFC
 County: St Francis
 Congressional District: AR01
 Proposal: ☒ Close ☐ Consolidate
 Reason For Proposed: was promoted
 Alternate Service Proposed: Rural Route Service
 Customers Affected:
 Post Office Box: 58
 General Delivery: 0
 Rural Route: 0
 Highway Contract Route (HCR): 0
 City Route: 0
 Intermediate Rural: 0
 Intermediate HCR: 0
 Total number of customers: 58

Date	Action
	Office suspended. Reason suspended.
	Suspension notice sent to Headquarters.
02/27/2010	Postmaster vacancy occurred. Reason: was promoted
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
12/07/2010	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 58 Number Returned: 19
	Analysis: Favorable: 1 Unfavorable: 15 No Opinion: 3
	Petition received. Number of signatures: 37
	Concerns expressed:
	Congressional inquiry received: Yes
	Concerns expressed:
03/14/2011	Proposal and checklist sent to district for review.
03/14/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/17/2011	Proposal and invitation for comments posted and round-dated.
	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable: 0 Unfavorable: 0 No Opinion: 0 0
None	Premature PRC appeal received.
	Concerns expressed:
03/14/2011	Updated PS Form 4920 completed (if necessary).
05/17/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry)
	Record returned to district for additional consideration.
Add	Record returned to vice president, Delivery and Retail, after district additional consideration.

	Record returned as not warranted
Add	Final determination posted at affected office(s) and round-dated
	Final determination removed and round-dated
	Postal Bulletin Post Office Change Announcement form sent to Headquarters
	No appeals letter received from Headquarters
	Appeal to PRC received
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report
Add	Discontinuance announced in Postal Bulletin No. _____ Effective date: _____

Review Coordinator/person most familiar with the case

JACKIE STUBITSCH	(501) 228-4171
Name/Title	Telephone Number
JACKIE STUBITSCH	(501) 228-4171
District Post Office Review Coordinator	Telephone Number



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Address:

Telephone:

Date:

Please include any additional comments below.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO

Palentine Post Office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name

Mareatha Smith / Fessie Smith Farm Inc

Address:

PO Box 47 / PO Box 115

Telephone:

870-633-5338 / 870-270-0089

Date:

3-8-2011

Please include any additional comments below:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> -sometimes
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Palestine post office on my way to town.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name: Tammy Jones

Address: PO BOX 22 Goodwin, AR 72340

Telephone: 870-945-1619

Date: 2-22-11

Please include any additional comments below:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name: Goodwin (CofC) Church of God In Christ

Address: PO Box 43, Goodwin Ar 72340

Telephone: 870 581-2264

Date: _____

Please include any additional comments below:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

help senior with mailing to mail

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

get no service

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Farrist city



Personal needs

Farrist city



Banking

Farrist city



Employment



Social needs

Farrist city

4. Do you currently use local businesses in the community?



Yes

No

No business except for the Post office

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name:

Address:

Telephone:

Date:

Please include any additional comments below:

The last postmaster & helper replacement that was at our office gave no service & people ^{had} ~~start~~ to go to other towns which was 15 miles away for the Post office next to Goodwin P.O. has not much service ~~left~~ to call the postmaster out.

The word is postal service, we get no service we want our own Post office & some one that wants to work & meet people

Mrs. Henry Jones



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

William Jones (J + J Farms) (Big Creek Picnic Area)

Address:

P.O. 81 Goodwin AR 72340

Telephone:

870-768-5424

Date:

Feb 27 - 2011

Please include any additional comments below:

The people you put in there to
work sent the customers to other offices,
because they did not want to work
or did not know how to do their
job. This started about 4 years
ago. Look back at the office
Record and you can see what
happened.

Palestine would be more convenient
for me!



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Wheatley, Palestine, Forrest City

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking <u>Wheatley</u>
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GOODWIN PGST OFFICE?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: FRANK J. YLWELL'S SMITH ESTATE REVOCABLE FAMILY TRUST ^{RANSOM} SMITH HBE

Address: PO BOX 104, GOODWIN, AR 72340

Telephone: _____

Date: _____

Please include any additional comments below:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Wheatley, Palestine, Forrest City

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Little Rock, Prinkley, Forrest City</u>
<input type="checkbox"/>	Personal needs	<u>Prinkley, Forrest City</u>
<input type="checkbox"/>	Banking	<u>Wheatley & Forrest City</u>
<input type="checkbox"/>	Employment	<u>UNEMPLOY</u>
<input type="checkbox"/>	Social needs	<u>LITTLE ROCK</u>

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: RANSOM Smith

Address: P.O. Box 143, Goodwin, AR 72340

Telephone: 870 581 2819

Date: 2-26-2011

Please include any additional comments below:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- a. Resetting/using postage meter

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, ect.

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
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- e. Other

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
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If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/>	YES	<input type="checkbox"/>	NO
-------------------------------------	-----	--------------------------	----

If yes, please explain:

Shopping

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?



Shopping

Forest City



Personal needs

Forest City



Banking

Palestine



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes

No

There are no local businesses.

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name:

Deneka Michaelis

Address:

P.O. Box 7 Goodwin, AR 72340

Telephone:

870-581-2277

Date:

2-23-2011

Please include any additional comments below:

I would be very disappointed if post office closed. I would have to drive 6 or 8 miles to another post office.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never



b. Mailing Letters



c. Mailing Parcels



d. Pick up Post Office box mail



e. Pick up general delivery mail



f. Buying money orders



g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation



h. Sending Express Mail



i. Buying stamp-collecting material



Other Postal Services

a. Entering permit mailings



YES



NO

a. Resetting/using postage meter



YES



NO

Nonpostal Services

a. Picking up government forms (such as tax forms)



YES



NO

b. Using for school bus stop



YES



NO

c. Assisting senior citizens, persons with disabilities, etc.



YES



NO

If yes, please explain:

d. Using public bulletin board



YES



NO

e. Other



YES



NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?



YES



NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	Forest City, Brinkley AR
<input checked="" type="checkbox"/>	Personal needs	Brinkley Forest City AR
<input type="checkbox"/>	Banking	Palatka, Wheatley AR
<input type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	Forest City AR

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Killa B. Smith

Address: PO Box 46 Goodwin AR 72340

Telephone: 870-581-2189

Date: 2/22/11

Please include any additional comments below:

I will have to drive 5 miles to pick up mail



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Forest City</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Forest City</u>
<input checked="" type="checkbox"/>	Banking	<u>Palatka</u>
<input type="checkbox"/>	Employment	<u>Retired</u>
<input type="checkbox"/>	Social needs	<u>Forest City</u>

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Betty and Lucien Michaudis

Address: P.O. Box 110

Telephone: 870-581-2403

Date: 2-22-2011

Please include any additional comments below:

There are no businesses in our community



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3 For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

there are no local businesses

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name:

Matthe C. Weaver Watson

Address:

P.O. Box 155 Goodwin, Ar 72340

Telephone:

870 581-2586

Date:

1-23-11

Please include any additional comments below:

~~The~~ I would use other services but the operation hours are ~~inconvenient~~ not suitable. Opens after I've gone to work. Closes before I make it home.

It would really cause problems if it's closed. I will have to travel 5 to 10 miles to a Post office. It's sometimes late when I get home + I can stop + pick my mail up, but if it's closed I would have to wait for mail.

Please don't close our mailbox.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes

No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name:

Roger W. Gwathrey

Address:

P.O. Box 158

Telephone:

901.757.4914

Date:

2/28/11

Please include any additional comments below:

The post office is a very important to our little community. The problems that have occurred at the PO in the last few years is the people who have been employed. They would not get up to work on you; did not know how to weigh packages and could not even help with box rent. I have tried to buy stamps several times and they would not have the stamps we were always having someone else mail in our box. They were unhelpful and not helpful. Most people who work there have used as a stepping stone. This community is hard working middle class people with a lot of elderly people who have no way of driving to another facility to get mail.

The post office should be given to someone local who would want to work and serve the community. I think package mailing & stamp sales would improve.

Thank you.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | |
|----------------------------------|---|
| a. Entering permit mailings | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | |
|---|---|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO |

If yes, please explain:

pick up mail for wheel chair bound person

- | | |
|--------------------------------|---|
| d. Using public bulletin board | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping bi-weekly - Forest City

☒

Personal needs Little Rock

☒

Banking once a month - Forest City or Palestine

☐

Employment

☐

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☒

No

We have none

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Jaye Robinson

Address:

P.O. Box 70

Telephone:

501-940-5046 or 870-581-2537

Date:

2-28-2011

Please include any additional comments below:

If the Goodwin Post office was open longer hours, there would be more sales. It is closed when people go to work & also closed when they come home in the afternoon. It would probably be the same situation in Wheatly.

Most of the people of Goodwin which don't work are elderly, handicapped, don't drive & couldn't get to Wheatly or other places to take care of their postal necessities.

We have always had a post office or a little closed in section of some building so we could have some kind of postal service. It would be a sad thing because if we lose the post office, it will be gone forever. If we do lose the post office we should get ~~some~~ rural delivery.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☐ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☒ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☒ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☒ ☐ ☐

h. Sending Express Mail

☐ ☐ ☐ ☐

i. Buying stamp-collecting material

☐ ☐ ☒ ☐

Other Postal Services

a. Entering permit mailings

☐ YES ☐ NO

a. Resetting/using postage meter

☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☐ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☒ YES ☐ NO

If yes, please explain:

We are in a private home and I do monthly Bill for him.

d. Using public bulletin board

and buy Stamps for him

☐ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*This Post office I pass is 7 miles going To Paducah Ark.
Post office going To Wheatley Arkansas is 5 miles
West of my Home Town. Some times when I am
going for grocery shopping I pass these Post office.
I am a Non driver.*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Forrest City Ark
<input checked="" type="checkbox"/>	Personal needs	Forrest City Ark
<input checked="" type="checkbox"/>	Banking	Forrest City Ark
<input checked="" type="checkbox"/>	Employment	more ark
<input checked="" type="checkbox"/>	Social needs	Forrest City Ark

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Dolly Armstrong

Address: P.O. Box 97 Goodwin Ark 72316

Telephone: 870-581-3508

Date: 2-23-2011

Please include any additional comments below:

I live so far from Palestine or Wheatley Post Office to get mail or by stamp. To my job I pay for transportation and from ^{my} job the same.

I can always walk to the Goodwin Post Office for mail or mailing things.

I need this Post Office in Goodwin Ark.

I prefer a box in Wheatley Ark. If I have to have another Post Office.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes

No

N/A

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name:

Verita Broadnax

Address:

P.O. Box 69, Goodwin, AK 92340

Telephone:

870-581-2205

Date:

3-1-11

Please include any additional comments below:

Open post office 2 or 3 days a week
from 1pm to 5pm



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☐ ☐

b. Mailing Letters

☐ ☐ ☒ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☒ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☒ ☐

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☐

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☒ YES ☐ NO

b. Using for school bus stop

☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

EVERY 4-5 DAY

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs <u>Brinkley or Forrest City</u>
<input type="checkbox"/>	Banking <u>Whealey</u>
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs <u>Brinkley</u>

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: BRENDA J HICKS MC Auther HICKS

Address: Post Box 68 Goodwin ARK 72340

Telephone: 870 581-4440

Date: 3-1-2011

Please include any additional comments below:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☒ ☐ ☐

e. Pick up general delivery mail

☐ ☒ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3 For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes

No

N/A

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name:

Venita Broadnax

Address:

P.O. Box 42 Goodwin, AR 72340

Telephone:

870-581-2205

Date:

3-1-11

Please include any additional comments below:

Open post office 2 or 3 days a
week from 1 pm to 5 pm



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Forrest City, AR



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name: Jerald + Marilyn Caruthers

Address: P.O. Box 56, Goodwin AR 72340

Telephone: (870) 581-2909

Date: 03/03/2011

Please include any additional comments below:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?



Favorable



Unfavorable



No Opinion

Name:

Stacy Michaels

Address:

P.O. Box 146 Goodwin

Telephone:

870-317-5805

Date:

3-4-2011

Please include any additional comments below:



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GOODWIN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Shopping |
| <input checked="" type="checkbox"/> | Personal needs |
| <input checked="" type="checkbox"/> | Banking |
| <input checked="" type="checkbox"/> | Employment |
| <input checked="" type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GOODWIN POST OFFICE?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name:

James McCoy

Address:

P.O. Box 2 Goodwin, AR 72340

Telephone:

501-804-7345

Date:

2/28/11

Please include any additional comments below:

The Goodwin Post Office is only open during odd times which makes it impossible for people with jobs to access.



Date of Posting: 06/21/2011

Posting Round Date:

Date of Removal: 07/23/2011

Removal Round Date:

FINAL DETERMINATION TO CLOSE
THE GOODWIN, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365158 - 72340

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Goodwin, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wheatley Post Office, located five miles away.

The postmaster position became vacant when the postmaster was promoted on February 27, 2010. An employee from a neighboring office may have been installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for closing or consolidation due to the following reasons: Post office is in close proximity to several other offices. This office earns 1.1 hrs per day.

The Goodwin Post Office, an EAS-53 level, provided service from 07:30 to 11:45 Monday - Friday 08:00 - 09:15 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 58 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,998 (16 revenue units) in FY 2008; \$5,480 (14 revenue units) in FY 2009; and \$3,991 (10 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 01, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 27 customer(s) attended the meeting.

On February 17, 2011, 58 questionnaires were distributed to delivery customers of the Goodwin Post Office. Questionnaires were also available over the counter for retail customers at the Goodwin Post Office . 19 questionnaires were returned. 1 responses were favorable, 15 unfavorable, and 3 expressed no opinion regarding the proposed alternate service.

One congressional inquiry was received on March 10, 2011.

A petition supporting the retention of the Goodwin Post Office was received on March 01, 2011, with 37 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Wheatley Post Office, an EAS-13 level office. Window service hours at the Wheatley Post Office are from 8:00 - 4:30, Monday through Friday, and 8:00 - 10:00 on Saturday. There are 340 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt the cost of postage was increasing while service was decreasing

Response: The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

5. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community
- Response:** The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.
6. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.
7. **Concern:** Customers felt the route should emanate from Palestine because that office is closer
- Response:** The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although ?? is closer for some customers, is closer for others.
8. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
9. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Some advantages of the final determination are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the final determination are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

This final determination to close the Goodwin Post Office was posted with an invitation for comment at the Goodwin Post Office and Wheatley Post Office from March 14, 2011 to May 15, 2011. The following additional concerns were received during the proposal posting period:

4. **Concern:**

no concerns received

Response:

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Goodwin is not an incorporated community located in St Francis County. The community is administered politically by St Francis County. Police protection is provided by the St Francis County Sheriffs Office. Fire protection is provided by the Palestine & Wheatley Volunteer Fire Depts. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Goodwin Post Office will be available at the Wheatley Post Office. Government forms normally provided by the Post Office will also be available at the Wheatley Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on February 27, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 20,292 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 14,391
Fringe Benefits @ 33.5%	\$ 4,821
Annual Lease Costs	<u>+ \$ 1,080</u>
Total Annual Costs	\$ 20,292
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 20,292</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the Goodwin, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wheatley Post Office, located five miles away.

The postmaster was promoted on February 27, 2010. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Goodwin Post Office provided delivery service to no customers and 58 PO Box customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$20,292 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Goodwin Post Office and Wheatley Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Goodwin Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Goodwin Post Office and Wheatley Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

06/21/2011
Date